Throughout January so far, we have had 170 responses.

* 139 very good
* 16 good
* 5 neither
* 3 poor
* 3 very poor

**Some of the comments from poor/very poor/neither good nor poor/Don't know:**

Almost all related to patients being cancelled.

**Here's some of the comments from this week who rated us very good/good - well done everyone 🙂 :**

* Staff are always professional helpful polite and friendly
* Kelly explained clearly what she was going to do. She asked if I understood, and if I had any other questions. She answered my questions clearly.
* Lisa was friendly, professional and put me at ease.
* Shelley was efficient and very clear with information
* Sarah is lovely friendly and makes u feel relaxed and is very thorough
* The doctor was to the point and professional
* Receptionist was really nice and polite and the lady i saw was very nice too
* Christine is a true joy very polite and caring a true ambassador of the surgery
* Aruba really does go the extra mile and is a real asset to the surgery