Please see the feedback from August - 242 responses:

* 185- Very good
* 34 - Good
* 7 - Neither good nor poor
* 5 - Don't Know
* 5 - Poor
* 6 - Very Poor

**Some of the comments from poor/very poor/neither good nor poor/Don't know:**

* 3 was details to a health problem
* 1 regards their appointment being cancelled
* The others no reasons given

**Here's some of the comments from this week who rated us very good/good:**

* Aruba was very patient with me, she listened to my problems and helped me.
* Brilliant surgery and Shelley is always brilliant and very professional.
* Kelly was very good listened to everything I said and advised me
* Quick access to medical professional who was able to assess and refer me to the relevant specialist. The medical professional (Sarah) was warm, friendly, attentive, knowledgeable and professional.
* Dr Khan was very professional, thorough, kind, efficient.
* Lisa is absolutely lovely, I struggle with my mental health and never looked after my physical health but I'm starting to and it's down to Lisa & people like her who genuinely care and have time for me and treat me like a " normal" person and takes the time to explain things to me before she starts anything which is so important to me, I just want to say thankyou so much.
* Sophie was brilliant explained everything clearly , she was very thoughtful and understanding .All my questions were answered. I think she a credit to your practice
* Both receptionist and Christine (who administered my injection) were very welcoming, efficient and personable.
* Having telephone reception (Noleen) on Friday afternoon I was offered an appointment on Monday morning which was excellent.
* Receptionist staff member was very friendly and helpful. The practioner was very efficient and thorough.
* Receptionist friendly. Clinician apologised for been later with my appointment, albeit only 5 mins